

Management Policy

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Date: Nov.24

CIDETEC is a private applied research organisation founded in 1997 that develops and implements high added value and economically sustainable technological solutions for companies through the capture, generation and transfer of technological knowledge, with the ultimate goal of improving the competitiveness of its customers and to participate actively in the improvement of the region's business fabric.

Located in Donostia-San Sebastián, in the Gipuzkoa Science and Technology Park, CIDETEC is made up of three technological centres of international reference in the technological fields:

Energy Storage

CIDETEC Energy Storage is a centre specialising in the creation of new battery technologies and their transfer to industry. The centre has the capacity to develop complete products and processes and offers services in materials validation, pilot manufacturing, pack engineering and battery testing.

Surface Engineering

CIDETEC Surface Engineering is a reference centre in surface engineering and the axis of an innovation pole specialised in the development of these technologies, providing solutions for surfaces throughout the entire value chain and aimed at the automotive, aerospace, power generation and other sectors.

Nanomedicine

CIDETEC Nanomedicine is a centre dedicated to the development of innovative materials in the field of biomedicine. The centre's activity is based on creating its own technology and it currently has three families of patents in the validation phase. Its direct contact with the industry allows it to complete the transfer of technology, thus reducing the time to market.

Each of these centres has its own headquarters and facilities equipped with first class equipment.

CIDETEC's VISION is to become a major player in the transformation of our industry in order to generate an essentially technology-based economic model as a lever for growth and well-being.

To achieve this goal, we rely on our main principles, which are:

- A cohesive team in continuous professional development, with a high level of qualification, specialisation, involvement and job satisfaction.
- A management team with vision and strategic thinking who are results-orientated.
- Commitment to our current and future customers and our environment, in order to efficiently
 provide them with the best technological solutions to meet their requirements and
 expectations.
- Spirit of service the belief that CIDETEC is not an end in itself, but exists to provide real value to companies and to society in general.
- People with the capacity to strategically undertake new challenges.
- A collaboration vocation with entities, which generates value and contributes to our mission.
- Excellence in our work and in the quality of results (results oriented).
- Continuous improvement, innovation and adaptation to change.
- CIDETEC is committed to respecting the environment, preventing pollution and implementing control measures to reduce the environmental impacts derived from its activity.



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- Strict compliance with the requirements applicable to our activities (including those of standards UNE 166002, UNE-EN ISO 9001, UNE-EN ISO/IEC 17025, ISO 14001, ISO 45001 and UNE-EN ISO/IEC 27001, taken as reference).
- Impartiality and confidentiality in the management of the activities we carry out. Our professionals carry out their activity without pressures that could condition the nature of the result obtained, guaranteeing an appropriate handling of all the information necessary for the correct performance of the analysis activity.

CIDETEC is committed to ensuring information security by protecting data and implementing policies and procedures designed to safeguard the confidentiality, integrity and availability of information.

As proof of support for this Management Policy and what it represents, and as evidence of the Organisation's position, I approve this document.

Javier Rodriguez

Managing Director